

STANDARD TERMS AND CONDITIONS OF TRAVEL CONTRACTS

Agent-Organized Tour Contract

This contract for an agency-arranged travel (the document of the terms and the conditions thereof) comprises part of “the statement explaining trade terms” and “the contract document” stipulated in Article 12(4), and Article 12(5) of the Travel Agency Law.

1. Agent-Organized Travel Contract

- (1) This travel is planned, offered and operated by Akiba.TV Co. Ltd (2-3-6 Nishi-Kanda, Chiyoda-ku, Tokyo / the Registered travel agency with Tokyo Metropolitan Governor's Office(Region-6773); hereinafter referred to as “ADT”), and a customer who participates in this travel will conclude an Agent-Organized Travel Contract (hereinafter referred to as “Travel Contract”) with ADT.
- (2) The content and terms and conditions of the Travel Contract will be in accordance with advertisements, brochures (hereinafter referred to as “Brochures”), travel terms and conditions, final documents provided to the customer prior to departure (hereinafter referred to as “Final Travel Schedule”), the part of Agent-Organized Travel Contract in the travel agency stipulations of ADT (hereinafter referred to as “ADT stipulations”), and the like. The ADT stipulations can be accessed at ADT’s website (<http://adt.moe/>).
- (3) ADT hereby accepts to make arrangements so that travel services, such as transportation and accommodation facilities and other services (hereinafter referred to as “Travel Services”), will be provided to the customer in accordance with the travel schedule predetermined by ADT including managing the travel schedule itself.

2. Application for Travel and Conclusion of Contract

- (1) The client is requested to complete the Company’s travel application form at our designated location and make a deposit. The deposit is appropriated for a portion of the travel costs.

Travel fee amount	Application fee (per one person)
Less than JPY10,000	From JPY3,000 or higher to the travel fee. (If Travel fee amount less than JPY3,000 , Application fee is the same as the travel fee.)
JPY10,000 or higher and less than JPY30,000	From JPY6,000 or higher to the travel fee.
JPY30,000 or higher	From JPY9,000 or higher to the travel fee.

- (2) ADT may accept an application for the Travel Contract via telephone, mail, facsimile, Internet

and other communication method(s). In this case, a contract will not be concluded at the time of the application, and the customer will be required to submit an application form and to pay the application fee within 3 days commencing on the date following the day when ADT gives notice of accepting conclusion of contract to the customer. If the customer fails to pay the application fee within the above period, ADT may deem that there was no application.

- (3) The Travel Contract will be concluded when ADT approves the conclusion of contract and receives the application fee.
- (4) If the Travel Contract cannot be concluded immediately at the time of application due to full reservation, full occupancy, or any other reason, ADT may place the customer on a waiting list upon approval of the customer and make efforts so that the customer can make a reservation. In this case, ADT will also require the payment of the application fee as “deposit”. However, if the customer applies to deregister from the waiting list before ADT gives notice that the reservation becomes available, or if the reservation ends up unavailable, ADT will reimburse the full amount of the application fee already paid.
- (5) In the case when a customer is placed on a waiting list as stipulated in paragraph (4), the contract will be concluded when the customer does not apply to deregister from the waiting list and when ADT gives notice to the customer that the reservation becomes available. In this case, the deposit already paid to ADT will be officially accepted as the application fee, upon the conclusion of the contract.

3. Requirements for Application

- (1) A client who is below the age of 20 years is required to present written consent from a parent or guardian when booking. Persons who are under the age of 15 at the time of departure must be accompanied by his/her guardian.
- (2) In the event a travel is aimed at specific group of customers or a travel has a specific purpose, if an applicant's sex, age, qualification, skill and/or other conditions do not satisfy the requirements designated by ADT, ADT may reject the application.
- (3) Anyone to depart on a travel who is ill, pregnant, physically handicapped, or otherwise requires special care is requested to state so upon booking. We will respond to such special needs as far as possible and to a reasonable extent. In this case, any and all expenses required for special measures taken by ADT upon request of a customer shall be borne by the customer. In addition, depending on the local circumstances, situation of related organizations, etc., the customer may be required to be accompanied by a caretaker or escort or ADT may reject the application, in order to secure safe and smooth implementation of the travel.
- (4) If ADT determines that an examination or medical treatment by a doctor is necessary for a customer due to disease, bodily injury, or any other reason during travel, ADT will take necessary measures in order to secure smooth implementation of travel. Any and all expenses required for such measures will be borne by the customer.

- (5) If ADT determines that a customer is likely to cause nuisance to other customers or to impede smooth implementation of Agent-Organized travel, his/her application maybe rejected.
- (6) Aside from the above, the Company may decline to accept booking for business related reasons.
- (7) If ADT determines that a customer is gangster, gang, gang-related companies and organizations, when it was found with other is anti-social forces, his/her application maybe rejected.

4. Delivery of Contract Document and Final Travel Schedule

- (1) Immediately after the conclusion of the Travel Contract, ADT will deliver to the customer the contract documents describing the travel schedule, content of Travel Services, and other travel terms and conditions and ADT's responsibilities. The contract documents will be comprised of brochures, travel terms and conditions, copy of application form, and similar materials.
- (2) No later than the date preceding the departure date for the travel, ADT will deliver to the customer the Final Travel Schedule describing finalized information such as the time and place of meeting, and the transportation and accommodation facilities to be used; however, if the application was made within a 7-day period in advance of the departure date for travel, the Final Travel Schedule may be delivered no later than the departure date for travel. The delivery method includes via postal mail. In addition, before delivery, ADT will provide explanation on the delivery status upon request.

5. Payment of Travel Fee

After conclusion of the Travel Contract, the travel fee must be paid before the 14th day in advance of the departure date. If an application is made on and after such 14th day, the travel fee must be paid on the application date or date specified by ADT before the departure date.

6. About Travel Fee

- (1) Unless otherwise noted, among the customers who participate, fully 12 years old or more person adult price the travel start the day as a reference, a person under 12 years of age or more full 6 years old to apply the child price.
- (2) ADT determines the travel fee for each course.
- (3) The travel fee to be paid will be the total of the travel fee indicated in the Brochures plus extra fees, deducting any applicable discount(s). This total amount will be the basis for calculating the application fee, cancellation fee, penalty charge, and compensation for change.

7. Costs included in the Travel Fee

- (1) Transportation fees and charges for transportation facilities used, such as airplane, ship and railway, are those expressly indicated in the travel schedule.
- (2) Accommodation fees and taxes and service fees expressly indicated in the travel schedule.
- (3) Expenses for meals, taxes and service fees expressly indicated in the travel schedule.

- (4) Sightseeing fees expressly indicated in the travel schedule (Expenses for guide, entrance fees, etc.)
 - (5) Gratuity in collective action.
 - (6) Expenses for tour conductor, in the case of conducted tour course.
 - (7) The fee was explicitly to be included in the travel fee in addition to the above-mentioned
- * The above costs will not be reimbursed even if customer partially does not use the relevant services.

8. Costs not included in Travel Fee

Any expenses other than those set out in Section 7 will not be included in the travel fee.

9. Change of Travel Contract

Even after the conclusion of the Travel Contract, if natural disaster, war, riot, suspension of service of transportation or accommodation facilities, etc., order of government authority, provision of transportation service that is inconsistent with the original schedule, or any event that is beyond control of ADT occur, and if it is necessary to secure safe and smooth implementation of the travel, ADT may provide immediate and advance explanation to a customer about the reason why such event is beyond the control of ADT and about the causal relationship between the change of Travel Contract and such event, and may change the content of the travel schedule and Travel Service. However, in the case of emergency outside ADT's control, ADT will provide explanation after making such changes.

10. Change of Travel Fee

After the conclusion of the Travel Contract, ADT shall not change the travel fee, extra fee and discount, except for the following cases:

- (1) If the charges or fees for transportation facilities to be used are amended to a large extent that is beyond normal expectation, as a result of any drastic economical changes, etc., the travel fee will be adjusted to the extent of the difference arising out of such amendment. However, if the travel fee is increased, ADT will give notice to the customer within 15 days in advance of the departure date for travel.
- (2) Conversely if the travel fee stated under paragraph (1) of this Section significantly decreases, ADT will reduce the same amount from the initial travel fee.
- (3) If the travel itinerary is changed and if expenses required for implementation of travel decrease, ADT will reduce the travel fee to the extent of the difference arising out of such a change.
- (4) If the travel itinerary is changed under Section 9 and if expenses required for implementation of travel increase, ADT will adjust the travel fee to the extent of the difference arising out of such change, except for the case where such changes are due to insufficiencies (overbooking) in seats, rooms or other transportation or accommodation facilities that are in service.

11. Change of Customer

The customer may, only when the prior approval of ADT is obtained, transfer the position under the Travel Contract to a third party designated by the customer. In this case, the customer is required to complete the form designated by ADT, however, that ADT may, for business reasons, reject the change of customer.

12. Cancellation fee

(1) Customer may at any time cancel the Travel Contract by paying the following cancellation fees; the application for cancellation will be accepted within the business hours of the office to which the application is made.

Cancellation date of Travel Contract	Cancellation fee
21 days (or 11 days for day trip) prior or earlier	No cancellation fee
20 - 8 days prior to tour day	Up to 20% of tour price
7 - 2 days prior to tour day	Up to 30% of tour price
1 day prior to tour day	Up to 40% of tour price
Tour day with informing its cancellation	Up to 50% of tour price
Tour day without informing its cancellation	100% of tour price

(2) If the customer fails to pay the travel fee no later than the date stipulated in Section 5, ADT may cancel the Travel Contract. In this case, the customer will be required to pay the penalty charge in the same amount as the cancellation fee as stipulated in paragraph (1) of this Section.

(3) If the customer fail to change the departure date, ADT determines canceled all tour.

13. Cancellation by the customer

Before departure

(1) Customer may at any time cancel the Travel Contract by paying the following cancellation fees; the application for cancellation will be accepted within the business hours of the office to which the application is made.

(2) Should any of the following items apply, the customer may cancel the Travel Contract without paying the cancellation fee.

A) When the Travel Contract is changed; provided that this is only limited to the case when such change is indicated in the left column of the table of Section 19, paragraph (1) (Guarantee of Travel Schedule) or other important change.

B) When the travel fee is increased under Section 10.

C) When it is highly likely that the travel in accordance with the travel schedule described in contract document becomes impossible due to occurrence of natural disaster, war, riot, suspension of Travel Service of transportation or accommodation facilities, etc., order of

government authority or any event that is beyond the control of ADT.

- D) When the implementation of the travel in accordance with the travel schedule described in a contract document becomes impossible due to any reason attributable to ADT.
- (3) If the Travel Contract is cancelled under paragraph (1) of this Section, ADT will reimburse the travel fee (application fee) already received, after deducting the prescribed cancellation fee. If the cancellation fee exceeds the amount of application fee, the customer is required to pay the difference.

After departure

- (1) If the customer cancels or temporarily leaves the Travel Contract on his/her own reason, the customer will be deemed to have waived his/her rights and ADT will not reimburse any payment.
- (2) If any Travel Service as stated in the contract document becomes unavailable, due to any reason not attributable to the customer, the customer may cancel a part of the Travel Contract relating to the unavailable Travel Service, without paying the cancellation fee. In this case, ADT will reimburse to the customer, out of the travel fee, the amount equivalent to the unavailable Travel Service.
- (3) If such unavailability is not due to any reason attributable to ADT, ADT will reimburse the amount, after deducting the cancellation fee, penalty charge or other expenses already paid or payable thereafter, pertaining to such unavailable service.

14. Cancellation by ADT

Before departure

- (1) If the customer fails to pay the travel fee no later than the date stipulated in Section 5, ADT may cancel the Travel Contract. In this case, the customer will be required to pay the penalty charge in the same amount as the cancellation fee as stipulated in paragraph (1) of Section 12.
- (2) Should any of the following items apply, ADT may cancel the Travel Contract after providing explanation to the customer.
 - A) If it is found that the customer does not satisfy the requirements for travel participation, including, but not limited to, sex, age, qualification, or skill;
 - B) If it is recognized that the customer is unable to endure the travel, due to disease, non-existence of necessary caretaker or any other reason;
 - C) If it is recognized that the customer is likely to cause nuisance to other customers or to disturb smooth implementation of group activities;
 - D) If the customer demands that ADT should bear an unreasonable burden with regard to the contract content;
 - E) If the number of customers is less than the minimum number of participants as described in the Brochures, the notice of cancellation for tours with sleeping overnight and for one-day trip will be sent before 13 days and 3 days in advance of the tour date, respectively;

- F) If the safe and smooth implementation of travel schedule as described in the brochures becomes or is highly likely to become impossible due to natural disaster, war, riot, suspension of service of transportation or accommodation facilities, etc., order of government authority or any event that is beyond the control of ADT.; or
 - G) When ADT determines customer as any of the followings: a gangster, a member of a gang, any gang-related companies or organizations, or any anti-social groups.
- (3) If the Travel Contract is cancelled under paragraph (1) of this Section, ADT will reimburse the travel fee (or application fee) already received, after deducting the penalty charge.

After departure

- (1) Even after starting the travel, if any of the following items applies, ADT may cancel the Travel Contract, either in whole or in part, after providing explanation to the customer in advance.
- A) If it is recognized that the customer is unable to continue the travel, due to disease, non-existence of necessary caretaker or any other reason;
 - B) If the customer fails to follow the directions of a tour conductor, local personnel or other persons that are given in order to secure safe and smooth implementation of the travel, or if the customer breaches discipline in group activities or disturbs the safe and smooth implementation of the travel, through violent behavior or threat against a tour conductor, local personnel, other persons or other travelers; or
 - C) If natural disaster, war, riot, suspension of service of transportation or accommodation facilities, etc., order of government authority or any event that is beyond the control of ADT occurs and continuance of the travel becomes impossible.
- (2) When ADT determines customer as any of the followings: a gangster, a member of a gang, any gang-related companies or organizations, or any anti-social groups.
- (3) In the event the Travel Contract is cancelled by either the customer or ADT due to any reason set out in paragraph (1) of this Section, if there is any expense, including, but not limited to, cancellation fee, or penalty charge, already paid or payable to a travel service provider, whose travel service is not provided because of the cancellation, such expense will be borne by the customer. In this case, ADT will reimburse to the customer the portion of the travel fee relevant to the travel service that is not provided, after deducting the cancellation fee, penalty charge or other items paid or payable thereafter by ADT to the travel service provider.
- (4) If ADT cancels the Travel Contract under a or c of paragraph (1) A. and C. of this Section, ADT will, upon request of the customer, make arrangements necessary for the customer to return to the starting point, at the expense of the customer.
- (5) If ADT cancels the Travel Contract under the provision of paragraph (1), the contractual relationship between ADT and the customer will cease to exist from that time forward and will not have retroactive effect. Therefore, it will be deemed that ADT has effectively performed its obligation for Travel Services already provided to the customer

15. Tour Conductor

- (1) The availability of a tour conductor will be expressly indicated in the brochures, ADT's website, etc.
- (2) A tour conductor will be, either in whole or in part, in charge of services necessary to secure safe and smooth implementation of travel and other services which are deemed necessary by ADT, if the travel is accompanied by a tour conductor, and local personnel of destination will be in charge of such services, if the travel is not accompanied by a tour conductor.
- (3) In principle, the service hours of the tour conductor will be from 8A.M. to 8P.M.

16. ADT's Liability

- (1) If the Company or a person who carries out all or part of the arrangements for the Company (hereinafter referred to as "the Agent") causes the client to incur losses through accident, error, or omission in implementing the Travel Contract, the Company shall reimburse the client for such losses, provided the Company is liable for such losses. If only the client files a complaint with the Company from a day after and within two years of incurring such losses.
- (2) Notwithstanding the provisions of Paragraph (1), ADT shall compensate for the damage referred to in the same Paragraph caused to baggage within the limits of JPY150,000 per Traveler (except in a case where the damage has been caused by ADT intentionally or by gross negligence) if ADT has been informed within 15 days from the date of occurrence of the damage.
- (3) If the Customer suffers damage due to any event that is beyond the control of ADT or the business agent of ADT, such as those listed below as examples, ADT will not be obligated to the liability under paragraph (1) of this Section.
 - A) Natural disaster, war, riot or any change of travel schedule or suspension of travel as a result of such events;
 - B) Suspension of service of transportation or accommodation facilities, etc. or any change of travel schedule or suspension of travel as a result of such events;
 - C) Order of government authority, limitation on departure and entry of foreigners or isolation due to epidemic, or any change of travel schedule or suspension of travel as a result of such events;
 - D) Accidents that occurred during the time of free activities;
 - E) Food poisoning;
 - F) Criminal act such as theft and fraud; or
 - G) Delay, interruption, change of schedule, change of route, etc. of transportation or accommodation facilities, etc., or any change of travel schedule or reduction of time spent at the destination as a result of such event;

17. Special Indemnity

- (1) Regardless of whether the liability set out in the preceding Section (ADT's Liability) arises or not, ADT will pay the loss of life indemnity, residual disability indemnity, hospitalization condolence money, or outpatient treatment condolence money to the customer or his/her heir-at-law, under the special indemnity provisions of the ADT stipulations, in the event the customer sustains any bodily injury caused by a sudden and accidental happening of external origin, while the customer is participating in a Agent-Organized travel.
- (2) If the damage sustained by the customer while he/she is participating in a Agent-Organized travel is caused by the customer's willful act, driving under influence of alcohol, disease, etc. or other cases which are not included in the Agent-Organized travel such as skydiving, hang-gliding, ultralight-power plane (including motor hang-glider, micro-light plane, ultralight plane, etc.) boarding, gyroplane boarding, or any other dangerous sports similar thereto during the time of free activities, ADT will not pay the indemnity and condolence money stipulated in paragraph (1) of this Section; provided, however, that if such sports are included in the travel schedule, this clause will not apply.
- (3) That ADT will not pay indemnity for cash, credit card, valuable goods, used film, or other items stipulated in the special indemnity provisions in the ADT stipulations.
- (4) In the case when H.I.S. is obligated to pay the indemnity under the paragraph (1) of this Section and also obligated to pay the damage liability under the preceding Section, if either of the obligations is performed, the both obligations will be deemed to have been performed to the extent of the amount of performed obligation.

18. Obligations of the Client

- (1) If the Company incurs losses as a result of the client's negligence, error, or omission, the Company may seek compensation from the client for such losses.
- (2) Upon concluding the Travel Contract with the Company, the client is obligated to make his/her best efforts to utilize the information provided by the Company and be aware of his/her rights and obligations as well as other content of the Travel Contract.
- (3) In order to be smoothly provided with the travel service stated in the contract during the travel, should the client perceive that he/she is furnished travel service that falls short of that stated in the Travel Contract, he/she is requested to promptly notify the Company, its agent, or the service provider at the place where he/she is staying.
- (4) ADT may take necessary measures in the case when it is recognized that the customer needs protection due to disease, bodily injury, etc. during travel. In this case, if the reason for such necessity is not attributable to ADT's fault, the expenses required for the measures will be borne by the customer and the customer will be required to pay the expenses no later than the date designated by ADT through a method designated by ADT.
- (5) In the case of coupon such loss, freight-rate transportation agency associated with the re-issue of

the coupon class will be borne by the customer. Fare charge of this case will be the amount that transportation agencies set.

19. Guarantee of Travel Schedule

(1) In the event that any significant change is made to the contract content, as indicated in the left column of the following table (excluding the cases of the following subparagraphs (A) and (B)), ADT will pay the compensation for change, which is the amount of the travel fee multiplied by the rate indicated in the right column of the following table, within 30 days commencing on the date following the finishing date of the travel. However, if it is clear that ADT bears the liability under Section 16 (ADT's Liability) for such changed item, ADT will pay the amount as either whole or part of the damage liability, not as the compensation for change.

A) In the case of change caused by any of the reasons set out below, ADT will not pay the compensation for change (except for the case where such changes are due to insufficiencies (overbooking) in seats, rooms or other transportation or accommodation facilities that are in service).

- i. Bad weather or natural disaster causing disturbance in the travel schedule;
- ii. War;
- iii. Riot;
- iv. Order of government authority;
- v. Suspension of service of transportation or accommodation facilities, etc., such as cancellation, service interruption and suspension of operation;
- vi. Provision of transportation service which is inconsistent with original schedule, such as delay and change of transportation schedule; or
- vii. Other measures necessary to secure safety of life or body of participant of the travel.

B) In the case when the change is pertaining to the part of the Travel Contract cancelled under the provisions of Section 13 and 14, ADT will not pay the compensation for change.

C) Even if the order to be provided for travel services described in brochures and the like is changed, if it is able to receive the provision of the travel service while traveling, ADT will not pay the compensation for change.

(2) Notwithstanding the provisions of paragraph (1) of this Section, the amount of the compensation for change payable by ADT under one Travel Contract will not exceed the amount of the travel fee multiplied by 15%. If the amount of the compensation for change is less than JPY1,000, ADT will not pay the compensation for change.

(3) Upon consent of the customer, ADT will provide at least equivalent goods or services instead of monetary payment of compensation for change.

Changes for which ADT pays compensation	Amount of compensation for change = Following rate per one change × Travel fee to which the compensation for change is
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		payable	
		In the case when the change is notified to the customer until the date preceding the departure date for travel	In the case when the change is notified to the customer on and after the departure date for travel
1	Change of starting date or finishing date for travel as described in the brochures or the Final Travel Schedule	1.5%	3.0%
2	Sightseeing location or facilities (including restaurant) or other travel destination as described in the brochures or the Final Travel Schedule	1.0%	2.0%
3	Change of price for class or equipment of transportation facilities indicated in the brochures to a lower price (Limited only to the case where the total of the price for changed class or equipment is less than the price for class and equipment indicated in the brochures or the Final Travel Schedule)	1.0%	2.0%
4	Change of type or corporate name of transportation facilities as indicated in the brochures or the Final Travel Schedule	1.0%	2.0%
5	Change of type or name of accommodation facilities as indicated in the	1.0%	2.0%

	brochures or the Final Travel Schedule		
6	Change of type, fixtures, scenery or other conditions of passenger room of accommodation facilities as indicated in the brochures or the Final Travel Schedule	1.0%	2.0%
7	Out of the changes stipulated in items 1 to 6, change of items described in a tour title in the brochures or the Final Travel Schedule	2.5%	5.0%

(Note 1) “One change” is for each one ride ship the case of the transportation agency, every night the case of accommodation facilities, the case of other travel services to the one per applicable.

(Note 2) In the case when more than one of the changes as indicated in item 4, or 6 exist for one boarding, etc. or one night, such changes in one boarding, etc. or one night will be treated as one change.

(Note 3) The rate as indicated in items 1 to 6 above will not apply to the change indicated in item 7 above.

20. Terms and Conditions of Travels for Clients Who Conclude Travel Contracts via Communication Routes

(1) Under the condition that payment of travel fares, cancellation fees and other money due the Company is made without a signature on the specified form by a client who is the holder of a credit card (hereinafter referred to as “a Cardholder”) issued by one of the credit-card companies (hereinafter referred to as an “Affiliated Company”) affiliated with the Company and its subcontractors, the Company may accept the client’s booking via telephone, mail, facsimile, or other means of communication and conclude a Travel Contract (hereinafter referred to as a “Communication Contract”). Although most of the terms and conditions of a Communication Contract are identical to those stipulated in this Travel Contract (this document of the terms and conditions for agency-arranged travels), some instances maybe treated differently and they are as follows.

(2) “The Day of Card Use” that appears below refers to the date when either the client or the Company must fulfill its obligation to pay the travel fare and other money due or make a refund

according to the Travel Contract.

- (3) A Travel Contract requested not in person is put into effect, in the case of telephone booking, when the Company agrees to the client's booking. In the case of booking by postal mail, facsimile, or other such means, the contract is put into effect when the Company sends to the client a notification stating that the Company accepts the Travel Contract. Nevertheless, when the said notification is sent by means of electronic notification of acceptance, such as e-mail, facsimile, or telex, the contract is put into effect when the electronic notification is delivered to the client.
- (4) Travel fares, cancellation fees, and other amounts due are charged to the client's credit card issued by the affiliated company without the signature of the client (the cardholder) on the specified form.
- (5) If there is the offer of contract termination, the case of our colleagues released after the day on which within seven days (reduced or travel starting from the day following the day on which it was the release of the offer the amount minus the cancellation fee from the travel fee, We will refund within 30 days) as a card use day.
- (6) If the client is unable to remit payment for part or all of the travel fare, cancellation fee, and other expenses by use of the card issued by the Affiliated Company because the credit card held by the client has become void, the Company may decline or may terminate the Travel Contract.

21. Protection of Personal and Private Information

The Company and its Subcontractors use the client's provided personal information only to the extent necessary for arranging transportation, lodging, and other services pertaining to the travel. Furthermore, the Company and Subcontractors provide in advance the client's name, passport number, and the local place of sojourn to providers of the travel service via electronic communication means. Other than the above, for the purpose of providing the client with more satisfactory travel service in the future, the client's personal information may be used to inform the client of new travel services, request that the client fill in a questionnaire, ask for the client's comments on a travel he/she taken, or compile statistical materials

22. Others

- (1) Any expenses incurred when the customer requests a tour conductor or local personnel to conduct a personal tour, personal shopping, etc., expenses associated with disease, bodily injury, etc. of the customer, loss of baggage due to negligence of the customer, expenses associated with recovery of lost property, or expenses required for arrangement of free activities shall be borne by the customer.
- (2) ADT may introduce the customer to a souvenir shop, etc. for the customer's convenience. In this case, the customer will purchase goods at the customer's own liability. ADT will not provide assistance to the customer in replacing or returning the purchased goods, etc.
- (3) Please be strictly your set time. Responsibility of If you cannot join late in the set time cannot assume all.

- (4) Saturday and Sunday, in the holidays and Golden Week holidays or summer vacation period, etc., there are times when it cannot be operated on as scheduled time due to road congestion.
- (5) By the road circumstances or other unavoidable circumstances due to accidents or bad weather, emergency return is late. It is, even if there is a situation that requires the use or accommodation of the taxi company does not respond to the claim. In addition, it is not possible to respond to compensation by the shortening of destination stay time.
- (6) In any event, ADT will never re-implement the travel.

23. Reference for Terms and Conditions of the Travel and for Travel Fares

Data for the terms and conditions of the travel are as of April 20, 2014. In addition, the travel price calculation of the reference date, it has been described in the ADT website and brochures.

This document is a translation of the Japanese original and is provided only for your information. If there is any discrepancy between this translation and the Japanese original, the Japanese original shall prevail.

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Registration number: Registered Travel Agency with Tokyo Metropolitan Governor's Office (Region-6773)

Affiliation: All Nippon Travel Agents Association (ANTA)